

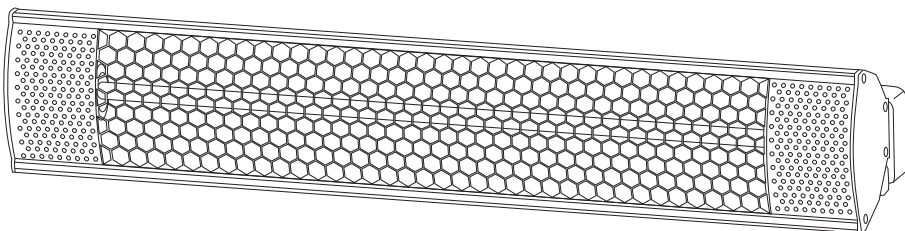
Gtech



HEATWAVE

Model number:

HW01



OPERATING MANUAL

IMPORTANT SAFEGUARDS:



IMPORTANT: READ ALL INSTRUCTIONS BEFORE USE.
RETAIN INSTRUCTIONS FOR FUTURE REFERENCE.



WARNING: The infrared heater is designed for safe operation. When using an electrical appliance observing basic safety precautions and the following procedures during installation, operation, and maintenance will reduce the risk of fire, electrical shock, and injury.

Personal Safety

- Read all the instructions before using the product.
- Only use as described in this instruction manual.
- Always use responsibly. This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge unless they have been given supervision or instruction concerning the use of the product by a person responsible for their safety.
- Children should be supervised to ensure they do not play with the product.
- Remove the product from it's packaging and check to make sure it is in good condition before using it.
- Do not use if there are visible signs of damage to the product, supply cord, or plug. If you believe anything may be damaged, contact Gtech on 01905 345 891.
- Do not let children play with parts of packaging (such as plastic bags).
- Do not put fingers or foreign objects into the grill while it is in operation.
- Never place hands under the heating elements.
- Parts of the product may exceed 200°C. Contact with the heating

tube, reflector, or metal parts near the heating tube may cause severe burns. To avoid burns, do not let bare skin touch any hot surfaces.

- Always allow the heating element to cool for at least 20 minutes before touching the heating tube or any adjacent parts.

Electrical Safety

- Check the household voltage to ensure it matches the product's rated specification.
- The plug must be fitted with a 13A fuse.
- If the product does not turn on as soon as you have pressed the switch, do not use it. Switch it off, unplug it from the mains and contact Gtech on 01905 345 891.
- Turn off the product before unplugging.
- This product is not intended for indoor use. Only for use in outdoor or partly enclosed areas.
- Do not use the product near or in the immediate vicinity of a bath, shower, or swimming pool or any source of liquid.
- The product is not intended for use in bathrooms, laundry rooms, and other similar indoor locations. Do not locate the product where it may fall into a bathtub or other water container.

- To protect against electric shock never immerse the product, supply cord, or plug in water or any other liquid.
- Do not handle the product or the plug with wet hands.
- Do not insert or allow foreign objects to enter any openings as this may cause an electric shock, fire, or damage to the product.
- Always unplug the product when not in use.
- Do not leave the product unattended when in use.
- Position the supply cord so it is not a trip hazard and cannot be easily pulled by children.
- Protect the supply cord from heated surfaces and open flames.
- To prevent overheating of the product, keep the air inlets and outlets clean and free of anything that may cause blockage. Check all inlets and outlets from time to time to ensure it is clear of any dirt or dust accumulation.
- Do not cover the product when in use.
- If powering the product through an extension cord, use only CE-approved 13amp extension cords, as non-approved extension cords may overheat. Care should be taken to arrange the extension cord as it can be a trip hazard.
- To reduce the risk of fire, keep textiles, curtains, furniture, and any other flammable materials a minimum distance of 1.0 meter (3 feet) away from the front of the product.
- Do not spray cleaning products on or around the product.

Service

- Do not use with a damaged cord or plug. If the supply cord is damaged in any way, it must be replaced by the manufacturer or its service agent or a similarly qualified person in order to avoid a hazard. Stop using the product immediately and contact Gtech on 01905 345 891.
- Do not use the product if any part is damaged or defective. If you believe anything may be damaged, contact Gtech on 01905 345 891.
- Do not use the product if it has been dropped.
- Repairs should be carried out by a service agent or a suitably qualified person. Repairs by an unqualified person could be dangerous.
- Never modify the product in any way as this may increase the risk of personal injury.
- Only use replacement parts or accessories provided or recommended by Gtech.
- Before carrying out any general maintenance or cleaning, switch the product off and unplug it from the mains.
- This product contains recyclable materials. Please dispose of it responsibly at a recognized recycling facility.

This product is intended for domestic use only.

This product is not intended for indoor use.

Only for use in outdoor or partly enclosed or covered areas.



Thank you for choosing Gtech

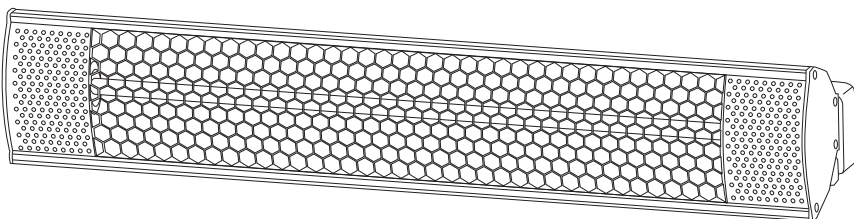
"Welcome to the Gtech family. I started Gtech to create sensible, easy to use products that do a great job, and hope you get many years of trouble-free performance from your new product."

Nick

Nick Grey – Inventor, owner of Gtech

What's in the box

1



1

Main unit

2

Unit bracket x2

3

Wall bracket x2

4

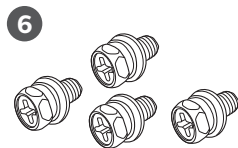
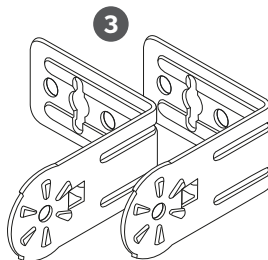
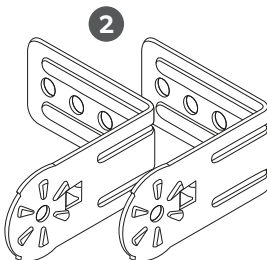
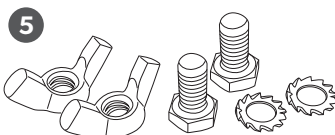
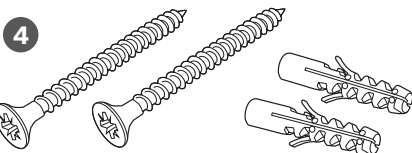
Screw and wall plug x 2

5

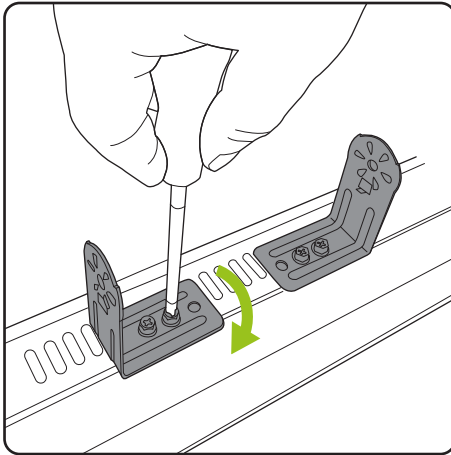
Wingnut, bolt and washer x2

6

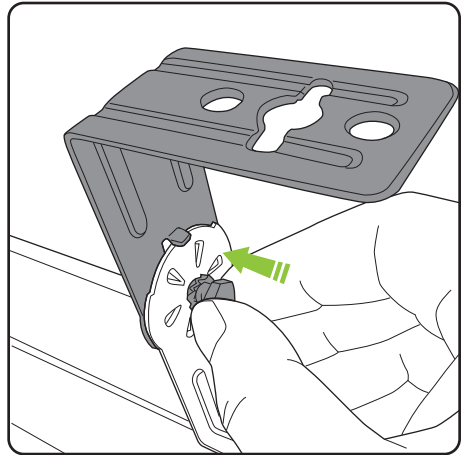
Bracket fixing screws x4



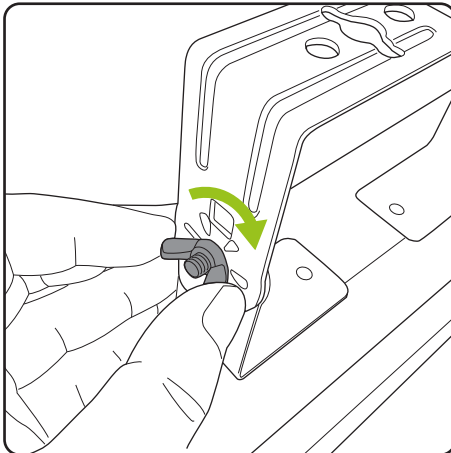
Installation



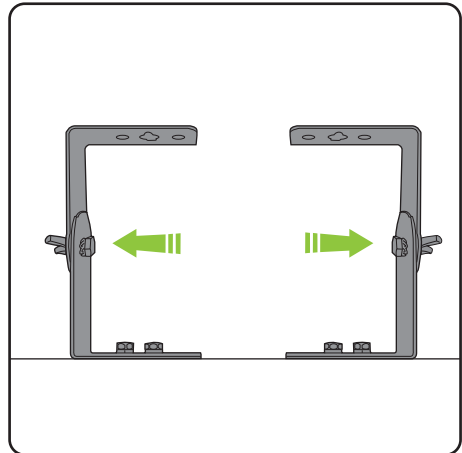
Fix the two unit brackets **2** to the main unit using the screws and washers provided.



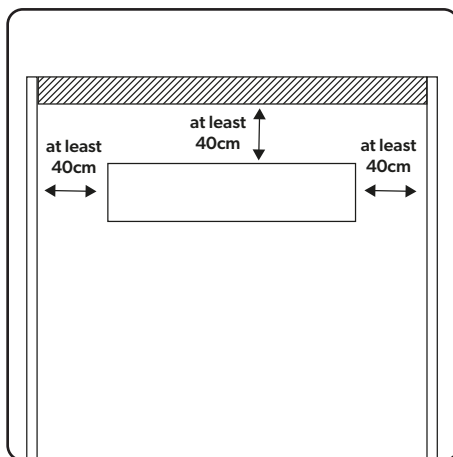
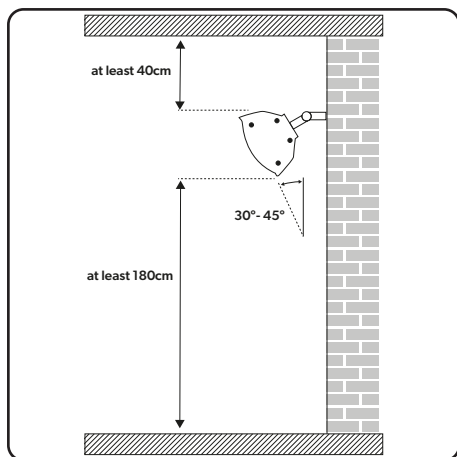
Fit the wall brackets **3** to the unit bracket using the bolt and wingnut provided.



The wingnut should be on the outside of the bracket for easy adjustment.



Repeat for both sides.

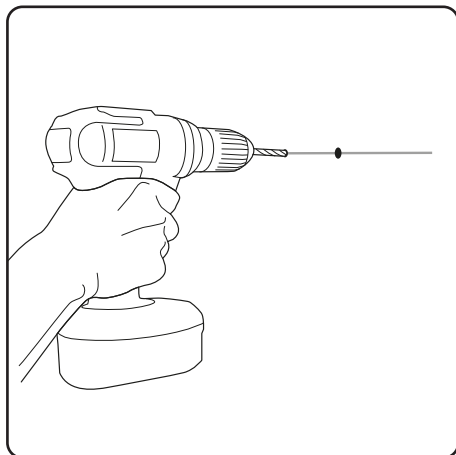
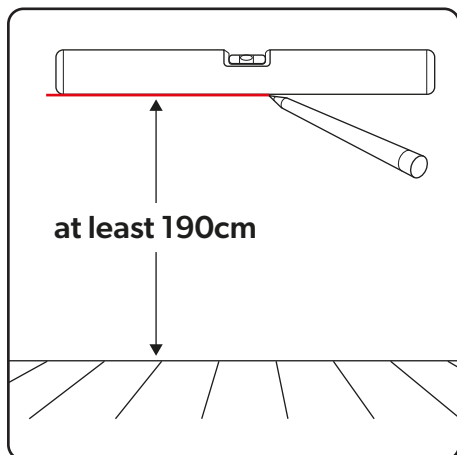


The heater must be installed no less than 40cm (16") from side walls and no less than 180cm (6.0') above the floor. Also consider proximity to a mains plug socket.



WARNING: Before drilling holes check the wall/ceiling is solid and that there are no hidden water pipes or electric wires.

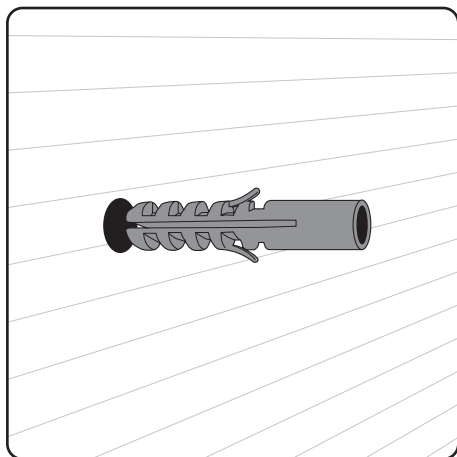
Installation



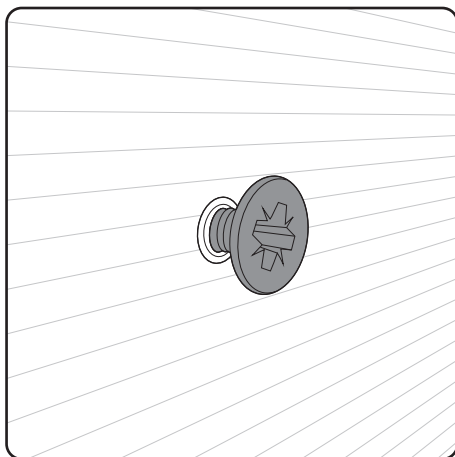
Using a spirit level measure a horizontal line at least 190cm from the floor. Position the heater in the required position so the centres of the holes of the wall bracket are on the line. Mark the hole positions.

Using a 8mm bit drill two holes in the marked positions.

Installation



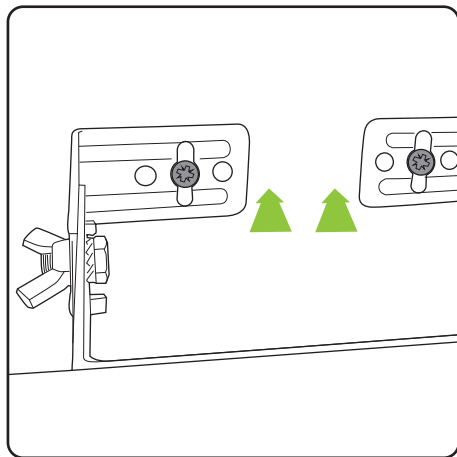
Push the wall plugs into the holes.



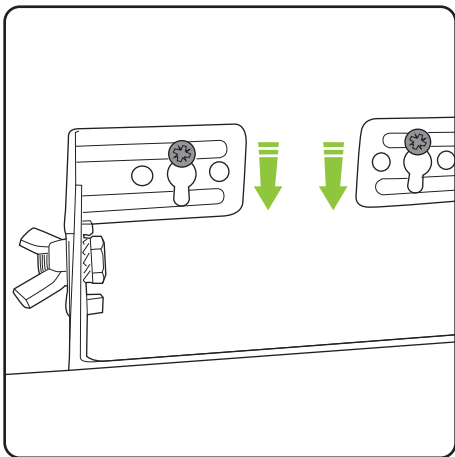
Insert the screw but do not screw all the way in. Leave the thickness of the wall bracket between the screw head and the wall.



WARNING: Do not attempt to install the heater if you have recently switched it on or until it has cooled down.

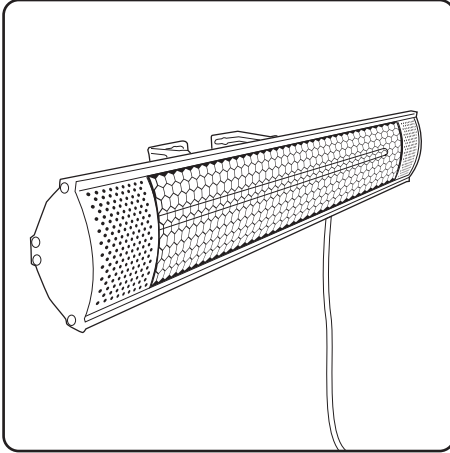


Hook the bracket onto the screws...

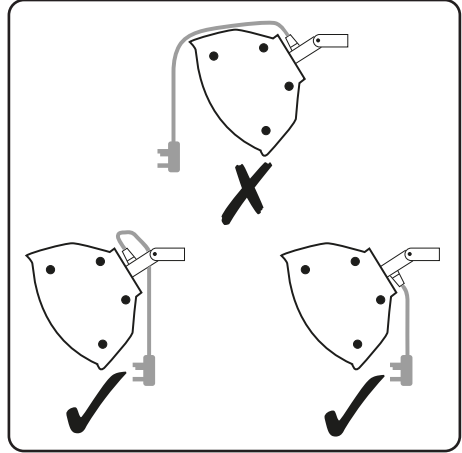


...and slide down to a secure position.
If the bracket is too loose then tighten the screw a little further.

Installation



Important: Ensure that the supply cord is well mounted and that it does not come into contact with the reflector of the heater or that it does not trail into heated area.

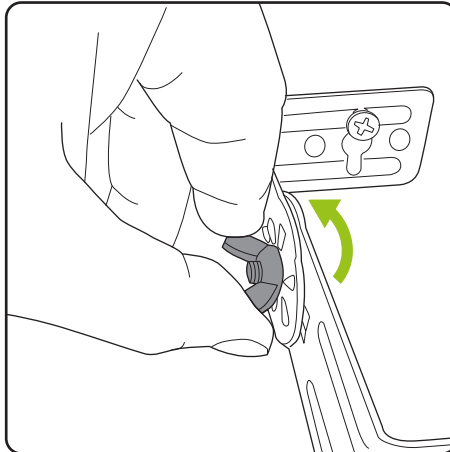


The supply cable can be fixed to the metal mounting bracket behind the heater with plastic zip ties.

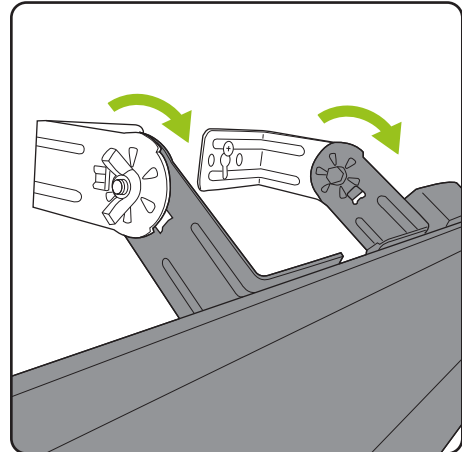
Adjusting the angle of the heater



WARNING: Do not touch or adjust the heater while it is on or until it has cooled down.

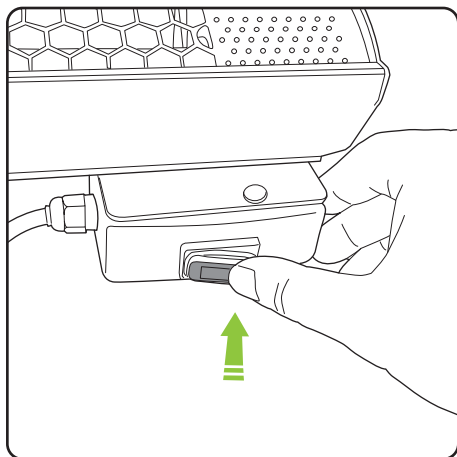


To adjust the angle of the heater, loosen the wing nuts.



Then adjust the angle of the heater, and re-tighten the wing nuts.

Function & Operation



Plug the product into a mains plug socket.
Press the power switch to turn the heater on
and off.

Product care

Your product doesn't need much maintenance. Regular and careful cleaning will help it operate efficiently for many years. Follow the steps below :

1. Switch off and unplug the power cord.
2. Allow time to cool before continuing.
3. Wipe the outside surfaces with a soft, damp cloth. A mild detergent can be used if necessary. (CAUTION: do not let liquid enter the heater or immerse the heater in water)
4. To avoid damage to the surface of the product do not use solvents, alcohol, gasoline, abrasive powders, furniture polish or rough brushes.
5. Do not use spray cleaning products on or around the product.
6. Dry the unit with a soft cloth.
7. Wait until it is completely dry before use.

Storage

When not in use for long periods it is recommended to store the product in a cool, dry location to prevent dust and dirt build up.

Troubleshooting

Product fails to operate	1. Check that is plugged in 2. Check switch is in “On” position 3. Check plug socket has power 4. Replace the BS 13A fuse in the plug
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Product Support

If these initial tips don’t solve your problem, we have various other ways to help.

Visit: www.gtech.co.uk/support



Online



Live chat support



support@gtech.co.uk

TECHNICAL SPECIFICATION

Voltage (V)	220-240V AC
Power (W)	2000W
Frequency (Hz)	50/60Hz
Weight (kg)	1.5kg

Environmental and product recycling

The  symbol indicates that this product is covered by legislation for waste electrical and electronic products (Directive 2012/19/EU) When the product has reached the end of its life, please do not dispose of it with general household waste. Consider the environment and take it to a recognised recycling facility.

Call your local council, civic amenity site, or recycling centre for information on the disposal and recycling of electrical products.



FOR DOMESTIC USE ONLY

WARRANTY – REGISTRATION

Visit www.gtech.co.uk/warrantyregistration to register your product to ensure that we have all the information required to provide you with quick and efficient support.

You will need your product's serial code which can be found on the rating label.

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If you purchased directly from Gtech your details are already registered and your 2 year warranty will start automatically.

If you purchased from an authorised Gtech retailer, please register your warranty within 3 months and you will need to provide proof of purchase to support any claim against your warranty.

WARRANTY – TERMS AND CONDITIONS

If your product is within its warranty and has a fault that cannot be resolved from the troubleshooting section or online support, please do the following:

- Contact our Gtech Customer Care Helpline on UK: 08000 308 794, who will go through any troubleshooting with you to identify the fault.
- If your fault can be resolved by a replacement part, this will be sent to you free of charge.
- Following troubleshooting, if your product needs to be replaced, we will arrange collection of your faulty product for inspection, and delivery of a replacement product free of charge.

Your product is guaranteed against material or manufacturing faults for 2 years from the date of purchase (or the delivery date if this is later) subject to the following terms and conditions:

SUMMARY

The guarantee becomes effective at the date of purchase (or the date of delivery if this is later). If a product is repaired or replaced during the warranty period, the warranty period is not started again.

- You must provide proof of delivery/ purchase before any work can be carried out on the product. Without this proof, any work carried out will be chargeable. Please keep your receipt or delivery note.
- All work will be carried out by Gtech or its authorised agents.
- Any parts which are replaced will become the property of Gtech.
- The repair or replacement of your product is under guarantee and will not extend the period of guarantee.
- The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.

WHAT ISN'T COVERED

Gtech does not guarantee the repair or replacement of a product as a result of:

- Normal wear and tear.
- Accidental damage, faults caused by negligent use or lack of care and maintenance, misuse, neglect, careless operation or handling of the product which is not in accordance with operating manual.
- Use of the product for anything other than the normal domestic household purposes.
- Use of parts and accessories which are not Gtech genuine components.
- Faulty installation (except where installed by Gtech)
- If it is modified in any way.
- Repairs or alterations carried out by parties other than Gtech or its authorised agents.
- Purchasing your product from an unofficial third party (i.e not from Gtech or an official Gtech retailer).
- If you are in doubt as to what is covered by your guarantee, please call the Gtech Customer Care Helpline on UK: 08000 308 794

International orders are subject to a delivery charge for both faulty and non faulty products.



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